



Cirencester Local Information Centre Access Statement

This access statement provides an overview of the current facilities and services that are offered at Cirencester Local Information Centre (LIC) with the aim of helping all visitors plan their visit as effectively as possible. We have provided an extensive amount of information within this guide however if you require any further information, please do not hesitate to contact us on the following:

Opening Times

The LIC is open from 9am to 4.30pm Mondays to Friday and Saturdays from 10am to 4pm from April to December.

Tel: 01285 655646 Email: info@cirencester.gov.uk



LICCirencester

Cirencester Local Information Centre, Bingham House, 1 Dyer Street, Cirencester, GL7 2PP (next to the Fleece Hotel)

www.cirencester.gov.uk

Getting to Cirencester Local Information Centre (LIC)

The LIC is situated in the centre of Cirencester at Bingham House in the Market Place, GL7 2PP. Bingham House is easily accessible from all directions. There is also a bus stop directly outside (51 bus stop serving Cheltenham). Bingham House is a large Cotswold stone Building.

LIC



cirencester
town council

Cirencester Information Map



Map: laungedesign.co.uk

www.cirencester.gov.uk

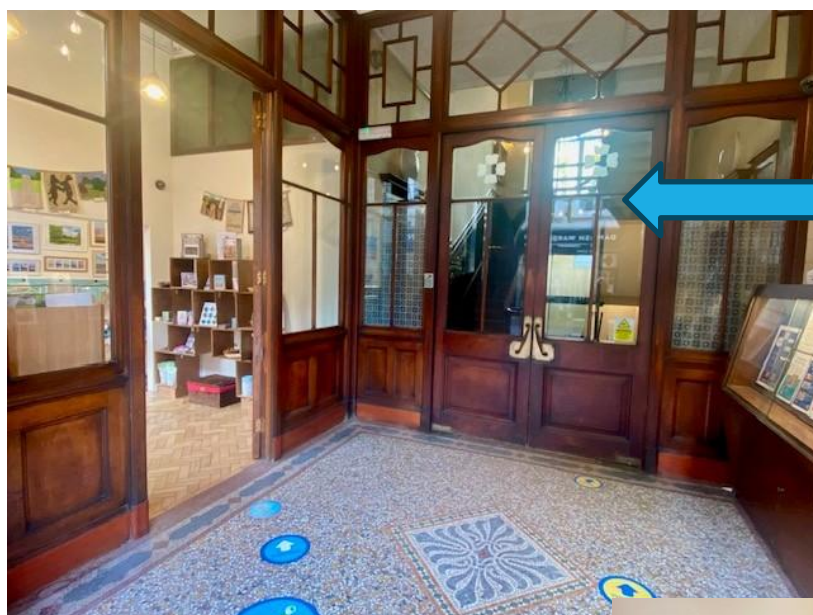


Bingham House where the
LIC is located.

(view from the street)

When the LIC is open there is a large A-board outside Bingham House and the two wooden exterior doors will be wide open. At the entrance to Bingham House there is a ramp, with a very gradual slope, from the street to the building.

The LIC is on the ground floor of Bingham House and accessed via a wide spacious foyer.



As you come through the front door you will be in the foyer and the LIC is just to your left.

The interior of the LIC as you come through the door.



Arrival at the LIC

The door to the LIC is wide open in the summer, and whenever the weather allows. At other times it is partially shut but easily pushes open and staff will provide assistance if needed. The door opening is wide enough to easily allow access to wheelchairs and

mobility scooters. As you enter the LIC, there is a Low-level counter in front of you, and around the edge of the LIC are displays of literature and retail items.

There is good lighting in the LIC with 6 hanging pendant lights and 2 large windows.

All areas are level. There are no public toilets in the LIC but we do have a disabled toilet that can be used on request and a baby changing mat.

The Team

Information staff and volunteers are on hand at all times should you require any assistance. Our staff have taken Welcome Host Training, Disability Awareness and Dementia Awareness Training.

Assistance Dogs

All dogs are welcome inside the Information Centre. A water bowl for dogs is available on request. The nearest green area is the Abbey Grounds, accessed just behind the Parish Church.

Additional Facilities/Services

- **Hearing Induction Loop**
- **Radar Keys** for purchase
- We are able to **enlarge** most leaflets, maps and timetables that can be found within the LIC.
- We can provide a **magnifier** on request.
- Information on Blue Badge and accessible parking, and more.
- Information on **family friendly activities** in the town as well as the Cotswolds.
- Hand-outs on **local hotels, gardens, taxis, local clubs & activities**.
- A monthly printed **what's on** and details of all local events on the what's on section of our website.
- We are a member of the '**Keep Safe Scheme**', providing vulnerable people with a short term safe environment to go if they are feeling threatened when out and about in their local town.
- Our **knowledgeable and friendly staff** are here to assist in any way possible
- We can make calls on your behalf in an emergency.

Parking and Blue Badge Parking

There are dedicated spaces in the following off street car parks:

- Abbey Grounds • Brewery • Forum • Old Station • Waterloo

Blue Badge holders can also park in the designated bays in the Market Place, Dyer Street, West Way and Castle Street, free of charge for up to three hours. Please note that Cricklade Street is a pedestrian zone and prohibits access to traffic, including Blue Badge holders, from Monday to Saturday between 9.30am and 4.30pm and other than marked parking bays the Market Place is a no stopping zone for any vehicle including Blue Badge Holders.

Car Parks

The closest car parks to the LIC with accessible bays are listed below. Please note the car parks are cashless. More information about all the car parks, including charges and ways to pay, can be found on Cotswold District Council's website, www.cotswold.gov.uk/parking-travel-and-visitors

Forum Car Park (GL7 1LJ)

The car park location number for cashless or phone payments is 804753. You can also pay using a credit or debit card.

Spaces:

176 standard spaces

12 disabled spaces

Cycle racks

4 spaces where you can park for 20 minutes for free

Opening hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, Sundays 10am to 6pm.

Abbey Grounds (GL7 2DA)

The car park location number for cashless or phone payments is 804754. You can also pay using a credit or debit card.

Spaces:

94 standard spaces

2 disabled spaces

Open hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, and Sundays 12pm to 6pm.

Brewery Car Park (GL7 1HN)

The car park location number for cashless or phone payments is 804752. You can also pay using a credit or debit card.

Spaces:

278 standard spaces

6 disabled spaces

4 spaces where you can park for 20 minutes for free

Cycle rack

6 parent and child spaces

Opening hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, Sundays 10am to 6pm.

Sheep Street (GL7 1QW)

The car park location number for cashless or phone payments is 804757. You can also pay using a credit or debit card.

Spaces:

102 standard spaces

6 disabled spaces

Opening hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, and 12pm to 6pm Sundays.

Waterloo (GL7 2PY)

The car park location number for cashless or phone payments is 804758. You can also pay using a credit or debit card.

Spaces:

234 standard spaces

2 disabled spaces

Opening hours:

Seven days a week, including overnight. Charges apply between 8am and 6pm Monday to Saturday, Sundays 10am to 6pm.

Public Toilets

Public toilets are located in the town's Forum car park, please note these facilities are chargeable and the Abbey Grounds. A RADAR key is needed for free access to the disabled toilets. You can buy a key at the LIC.

A Changing Places facility with height adjustable bed and shower is available in the Abbey Grounds, located behind the Parish Church.

Taxis

There are a number of local taxi firms, the taxi rank is located in the Market Place outside the King's Head.

A2B – 01285 655651

Cirencester Radio Cars – 01285 650850

SirenCars – 01285 652388

Home James Taxis – 01285 641339

T4 Taxis – 01285 641590

Reliance Taxis – 01285 640950

Centurion – 01285 659288

Public Transport

By bus

A number of buses serve the town, with most using the Transport Hub at South Way.

Traveline is a useful tool for finding out more about transport options, www.traveline.info

Bus timetables are also available from the LIC.

By rail

The nearest railway station is Kemble, approximately 7 miles away, on the Cheltenham-Swindon-London line. For more information visit www.nationalrail.co.uk. Once at Kemble you can get a taxi to Cirencester, or catch a bus.

We hope our Access Statement has given you all the information you need prior to your visit, but should you have any further queries please do not hesitate to contact us on the details provided at the beginning of this document.

We look forward to welcoming you to the LIC.

We are always looking for ways to improve the service we provide our visitors, so please contact us if you have any comments or suggestions about this access statement or anything else that you think can improve your visit to the Local Information Centre.

Last Updated: January 2026